



TraxPower

RUBBER TRACK WARRANTY

CIS RUBBER TRACKS
3479 Northbend Circle
Suite H
Alcoa, TN 37701
Ph: 865-379-9705
Fax: 865-379-9706

TraxPower rubber tracks are backed by an extended warranty. This warranty covers defects in materials and/or workmanship that occur while the track is in normal working conditions and within the OEM track use recommendations. It does not cover damage that occurs in shipment, failures that occur due to improper undercarriage maintenance and/or the use of undercarriage components that are not OEM specification, failures that result from field conditions, accident, misuse, abuse, neglect, mishandling, misapplication, faulty installation, use in demolition of any type, or normal wear. Also, downtime, labor, and transportation costs are not covered under this warranty.

- TraxPower Mini-Excavator and Excavator Tracks are backed by a 100% warranty for 18 months from date of installation or 1500 hours of operation, based on whichever comes first.
- TraxPower Track Loader and Skid Steer Tracks are backed by a 100% warranty for 12 months from date of installation or 1000 hours of operation, based on whichever comes first.
- TraxPower Carrier Tracks are backed by a 100% warranty for 6 months from date of installation or 500 hours of operation, based on whichever comes first.
- Undercarriage parts are backed by a 100% warranty for 12 months from date of installation or 1000 hours of operation, based on whichever comes first.

WARRANTY CLAIM PROCEDURE

In order to file a warranty claim, you will need to provide the following:

1. Machine hours when track was installed and when failure occurred.
2. Picture of the defected area on the track.
3. Picture of track logo stamped on the inside of the track.
4. Picture of the track serial number stamped on the inside of the track.
5. Picture of track size stamped on the inside of the track.
6. Picture of complete machine and track.

*Additional pictures may be required on warranty claims.